

Notice of Cerner Incident

Notifications are being provided pertaining to a recent incident experienced by a third-party electronic health record (EHR) vendor, Cerner.

Please note, this incident **did** not involve Indianapolis Gastroenterology computer systems and did **not** disrupt patient care.

On December 18, 2025, Cerner notified Indianapolis Gastroenterology of the incident. According to Cerner, it determined through an investigation that, at least as early as January 22, 2025, an unauthorized third party gained access to patient information on legacy Cerner systems. Cerner took steps to secure their systems and worked with investigators to determine the scope and nature of the activity. Cerner also informed us that law enforcement investigators directed them to delay notifying its customers and patients about this incident because it could have impeded their investigation.

According to Cerner, the information involved in the incident may have included names, medical record numbers, doctors, diagnoses, medicines, test results, images, and treatment information. For some individuals, the incident may have also involved their Social Security numbers.

On February 2, 2026, notice letters were mailed to Indianapolis Gastroenterology patients whose information may have been involved. Cerner is offering two complimentary services through an identity protection service, Experian, to potentially affected patients. These are identity protection services and 3-bureau credit monitoring for two (2) years to individuals who wish to enroll in credit monitoring. As an additional precaution, Experian will also provide monitoring services known as “Internet Surveillance.” Instructions for how to enroll in the free credit monitoring and identity protection services are included in the letters that were mailed to patients.

If an individual believes their information was involved and has any questions about this incident, please call 833-931-5888 Monday through Friday, between 8:00 a.m. – 8:00 p.m., Eastern Standard Time, except for major U.S. holidays. Callers will be asked for an engagement number, which is B158748.

We regret any inconvenience or concern this incident may cause and take this matter seriously.